



COMPLAINT FORM

No. of the Form: _____

Client's Name:	
Account ID:	
Address:	
Email:	
Description:	

Date: _____

Signature: _____

Please enclose any evidence and relevant documentation.

Submit the form via email to complaints@ETFinance.eu or by fax at +357 [25 359939](tel:+35725359939) or via post to
Magnum FX (Cyprus) Ltd, KPMG Center, 1 Agias Fylaxeos Street, 2nd Floor
Office 1, 3025 Limassol, Cyprus. ETFinance is a trading name of Magnum FX (Cyprus) Ltd authorized
and regulated by the Cyprus Securities and Exchange Commission (CySEC) under license No. 359/18.

Internal Use Only

Employee handling the complaint: _____

Position: _____

Date of Receipt: _____ Date of response: _____

Result and Date of final resolution:

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